Automations

OVERVIEW

- Use your custom email domain to send **automated, customised emails** to your teams based on your own set of rules.

- Ensure **efficient and timely communication** with internal stakeholders through automated communications.

HOW YOU BENEFIT

Manage CX at scale

Set rules to send account teams a direct message from leadership to encourage best practice.

For example, review reminders, feedback follow-ups etc.

Improve adoption

Accelerate the adoption of Pulse within your account teams to gain immediate insights & experience the positive impacts of Pulse more rapidly.

Maintain best practice

Ensure account teams are sending reviews & receiving feedback consistently.

Gain a more complete overview of your accounts' health.